

Neptune Shipping Agency Ltd Sustainability Statement

At Neptune Shipping Agency Ltd we are committed to shaping a more sustainable future for the freight forwarding industry. We recognise that our operations have an impact on the environment and society, and we are dedicated to minimising that impact while maximising the positive contributions we can make. Our sustainability commitment is rooted in our core values and is evident in every aspect of our business.

To achieve this, we:

- Use all good environmental practices in our day-to-day operations.
- Use materials from sustainable sources, where possible.
- Use registered waste disposal companies for the removal of all waste streams, and recycle all waste, where possible.
- Ensure company vehicles meet all currently applicable emission standards.
- Promote the use of virtual meetings across our company, clients, and suppliers.
- Always maintain high standards of cleanliness in respect of litter and waste packaging.
- Ensure any cleaning agents used are biodegradable in nature.
- Strive to reduce all emissions to the atmosphere e.g., Dust and Carbon Dioxide. This is being assisted by our newly planted woodland of 5,000 native trees, apples trees, with further cherry and pear trees to be planted soon, which will be enjoyed by our staff whilst effectively helping to balance our environmental impact.
- Limit to a minimum, the use of electricity and gas, and aim to eliminate any wastage. The general aim is a 10% reduction in energy consumption over the next two years.
- Have stopped the use of any chemicals that are known to have a detrimental effect on the Ozone Layer and ensure we now use ozone friendly products.
- Consider all environmental impacts of new equipment or new work undertaken.
- Lessen the impact of any nuisance noise and work within set hours, despite being well outside of any residential areas.
- Source fruit, vegetables, and milk from local suppliers, which in turn reduces our carbon footprint.
- Are looking to compost our food waste, to be reused on the land surrounding our premises.
- Respect all client's policies aimed at promoting and supporting a better environment.
- Conduct all our processes that may impact on the environment in line with the below Environmental Policy Details.
- Complete regular reviews of the below policy to ensure it remains up to date.

It is the policy of Neptune Shipping Agency Ltd., to conduct its business in such a way to reduce or, where possible, eliminate any adverse effect on the environment.

Policy Aims

Registration and compliance with all relevant regulatory requirements, and as listed below:

We endeavour to:

Comply with and exceed all relevant regulatory requirements.

Continually improve and monitor our environmental impact and performance.

Incorporate environmental factors into business decisions.

Increase employee awareness, training, and involvement.

Paper

We are actively minimising the use of paper in the office and will reuse and recycle paper, whenever possible.

Our aim is to reduce packaging as much as possible and we seek to buy responsibly sourced paper products, as certified by the FSC.

All paperwork from our offices is securely shredded then recycled to cut down on new paper being made making sure less water is used and saving on both energy and waste being sent to landfill. An Annual Certificate is issued for this.

Energy and Water

We continually improve the energy efficiency of our operations and facilities, employing sustainable practices, where possible, to minimise energy consumption.

Lights and electrical equipment will be switched off when not in use and heating/cooling will be monitored and adjusted with energy consumption in mind.

The energy consumption and efficiency of new products will be considered and reviewed when purchasing.

Lights in communal areas, not in constant use, have been fitted with sensors to ensure lights are not being left on when not required and all lights have been modified to use Low Energy LED Lights to greatly reduce our electricity usage.

All lights in shared office spaces are fitted with individual switches to ensure that if not all lights are required, they are turned off to save energy.

We have purchased Stanley Cups for all members of staff, one for hot and one for cold drinks. These will promote one fill up, all day usage, and will be handwashed at the end of each day. This will reduce energy from fewer dishwasher cycles and less kettle usage and will also reduce single use plastics.

Eco-friendly air-conditioning units have also been fitted in our office, which will lower energy usage.

Energy is monitored on a weekly basis to ensure energy usage is reduced at every opportunity.

From 2021 to 2022 Our Energy Supplier used 48% Renewable Energy, 9% higher than the UK Average of 39%.

Office Supplies

We will evaluate if the need can be met alternatively, to avoid purchasing unnecessary products and contributing to the use of single use items.

Any new products we intend to purchase will be evaluated regarding their environmental impact.

Where possible, we will seek to buy the most efficient and environmentally friendly products.

We will reuse and recycle everything we are able to.

Transportation

Where possible, we will reduce the need to travel, restricting to necessary trips only.

We make additional efforts to accommodate the needs of those using public transport or bicycles, and we encourage our staff to "go green" with EV charging points being added soon.

We will transition to "green" vehicles, where possible, and maintain them rigorously to prolong their efficiency

Virtual Meetings

We promote the use of virtual meetings as an alternative to offsite locations.

The use of virtual meetings removes the need to travel and further limits Carbon emissions and reduces our footprint.

Virtual meetings further remove the need for printed materials, these instead can be kept electronic removing any printing requirements ensuring additional resources are not consumed.

We also encourage our clients and suppliers to use this format so that our carbon footprint reduction reaches further afield.

Maintenance and Cleaning

We will comply with, and aim to exceed, all relevant regulatory requirements and seek to continually improve and monitor our environmental performance and impact.

Our business decisions will encompass environmentally friendly processes and choices.

Employee awareness will be increased through training and involvement in projects.

Monitoring and Improvement

We constantly monitor our sustainability efforts, regularly checking progress and setting ambitious goals to drive continuous improvement., which is actioned by our appointed sustainability leader.

Culture

We prioritise the safety and wellbeing of our employees, ensuring a safe working environment and promoting a culture of health and safety awareness.

We have added a recycling centre that is positioned in a central location in the office, to encourage all staff to recycle waste easily and efficiently.

We will update the policy at least annually in consultation with staff and other stakeholders where necessary.

Promoting responsible practices and raising awareness about sustainability issues within our industry and among our stakeholders will continue to be a top priority.

Locally sourced labour and materials are used, where available, to reduce CO2 emissions and to support the community.

We encourage innovation and the adoption of modern technologies, where possible, that can further reduce our environmental impact and improve our sustainability performance.

Derowek

We have undertaken the planting of a woodland comprising of 5,000 Native Trees as part of our Carbon Offsetting.

The planting of these trees will help improve soil quality, combat climate change and erosion and improve biodiversity.

We have also undertaken the planting of an orchard made up of diverse mix of native fruit trees which will be added to annually to provide an additional food source for local wildlife.

Not only does this start rewilding in an AONB (Area of Outstanding Natural Beauty) it also promotes the mental wellbeing of our employees by providing them with a greenspace which is proven to reduce stress.

Staff are encouraged to make use of our woodland when on a break, with several designated seating areas, and plenty of space to get active.

At Neptune Shipping Agency Ltd we recognise that sustainability is not a destination but a journey. We are committed to evolving our practices, collaborating with our clients, and leveraging our expertise to create a positive impact on the environment and society. Together, we can build a more sustainable future for generations to come.